

SP Energy Networks RAdAR Working Group Wednesday 30th June 2021



Agenda

Thank you for taking the time to attend today.

We value your opinions, and we are keen to generate an open session with opportunities to hear your feedback. 14:00 – Welcome, Housekeeping and Safety Contact

14:05 – Overview of existing RAdAR Guidance

14:15 – Open Discussion – Improvements Required

14:45 – Feedback Session and Propose Next Steps

15:00 - Close

SPEN attendees today:

- ▶ Kenny Bowie Head of Design
- Wagas Ahmed Design Engineer
- Grant Ebrey Design Engineer
- ▶ Pam Baker Commercial & Performance Analyst
- ► Nigel Evans Commercial & Performance Engineer
- ▶ Kevin Anderson Land Rights
- Matthew Mason Delivery Engineer
- Vinny Allan Centre of Excellence
- Susanne Burton Centre of Excellence

Safety Contact

SPEN ICP / IDNO Safety Seminar

Following the success of the Safety Seminar on Wednesday 24th March 2021, we plan to host another session during the 2021/22 ICE Year.

We are keen to receive feedback and guidance on the type of discussion, format and information you would like to discuss during the 2021/22 Safety Seminar.

Please provide any suggestions or feedback to Stuart and Louise and we will plan the next session accordingly.

Overview of RAdAR Guidance currently available

- Rachel Shorney
- ▶ SP Manweb Stakeholder Engagement Manager

- Stuart Walker
- SP Distribution Customer Engagement Manager

Guidance on how to apply for an ICP connection

www.spenergynetworks.co.uk/userfiles/file/SPEN_Customer_Journey.pdf













RAdAR Training Materials

www.spenergynetworks.co.uk/pages/radar_training_materials.aspx

Videos available:

- 1. System Admin
- 2. Point of Connection Application
- 3. Design Application
- 4. Daily Whereabouts

Revised User Guides:

Tracking Your Project – Applicants

- Design
- POC

Tracking Your Project – DNO

- Design
- POC

Original User Guides:

Captivate Video Demonstrations

- DNO1 POC Check Min Admin ☑
- DNO2 Check Min Info Designer ☑
- DNO3 Formal Offer Issue Designer
- DNO4 Acknowledge Offer ☑
- DNO5 Design Min Info Admin 🗹
- DNO6 Process Design Application ☑
- DNO7 Assign Inspector Construction ☑
- DNO8 Site Inspection ☑
- DNO9 Conditions Precedent
- DNO10 Connection Min Inf ☑
- DNO11 Project Closure ☑
- ICP1 POC Application
- ICP2 Offer Acceptance 🗷
- ICP3 Design Application
- ICP4 Whereabouts ☑
- ICP5 View Inspections ☑
- ICP6 Resolution Whereabouts
- ICP7 Conditions Precedent
- ICP8 Connection Request ☑

Standard Format

- RAdAR Overview ☑
- Connection
- Design ☑
- POC ☑
- Construction
- Connection part 1 2
- Connection part 2
- Design part 1
- Design part 2
- POC Request part 1 ☑
- POC Request part 2 ☑
- POC Additional Information
- System Admin

Open Discussion:

Feedback welcomed from existing RAdAR users

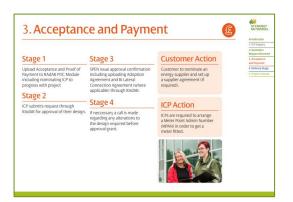
Which part of the process needs improvement?

www.spenergynetworks.co.uk/userfiles/file/SPEN_Customer_Journey.pdf













Agree Next Steps

- Rachel Shorney
- ▶ SP Manweb Stakeholder Engagement Manager

- Stuart Walker
- ▶ SP Distribution Customer Engagement Manager

Suggested Dates for RAdAR Working Group

Suggest further Quarterly Sessions:

- Wednesday 25th August 2021
- Wednesday 17th November 2021
- Wednesday 9th February 2022

We will be analysing the feedback from today's session and will be proposing some solutions at the next session in August.

We be looking to align any improvements required into our digitalisation plans for ED2.

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Thank you for your time today.

Your feedback has been useful and we will follow up and incorporate your comments when planning our next session.



Upcoming events for the calendar:

- Customer Contact Focus Group
 - Wednesday 4th August 10:00 to 12:00
- iDentify Webinar
 - Wednesday 11th August 10:00 to 12:00
- RAdAR Working Group
 - Wednesday 25th August 14:00 to 15:30
- Preparing for Net Zero Conference
 - Wednesday 8th September 2021
- Connections Stakeholder Panel
 - Wednesday 15th September 10:00 to 12:00